

Ford & Lincoln Member Benefit Program

Frequently Asked Questions

How long do new members have to wait before they are eligible for the vehicle discount?

To qualify for the discount, they must have been a Farm Bureau member for at least 30 consecutive days and must show proof of membership.

Example: If a member joins Farm Bureau on October 20, they will not be eligible to receive the discount till November 20.

How does a member access the certificate?

Farm Bureau members may download and print a Farm Bureau verification certificate from www.fordspecialoffer.com/farmbureau/ca or www.lincolnspecialoffer.com/farmbureau/ca. To print the certificate, members must enter their membership number and Zip code. The certificate then should be provided to the local Ford or Lincoln dealer when purchasing the vehicle.

What if the member did not have the certificate with them when they purchased a vehicle? Will they still get a discount?

Yes, the member can receive the discount **within one year of purchasing the vehicle** even if they did not present the certificate at the time of purchase. If this occurs, members can contact

CANDIHELP@PROGRAMHQ.COM to validate a Program Certificate. They will need to have their name, membership number, zip code and VIN number to request an eCertificate exception request. By doing this, the rebate amount will be sent directly to the member. The other option is to download a certificate and the member can take the certificate to their local dealership where they purchased the vehicle to claim.

Note: Since the partnership started September 1, 2017, that will be the farthest back the member will be able to redeem the offer on their vehicle purchase. Once the length of this partnership extends past a full year, the member will then have the ability to go back within a full year to redeem the certificate.

If there is a Farm Bureau member that purchased a vehicle after September 1, 2017 can they still get a discount?

Yes, as long as that person is a current member, they will receive the discount available on a vehicle purchase that has occurred since September 1, 2017.

How soon after a member renews their Farm Bureau membership will they have to wait before getting the vehicle discount?

Ford and CFBF transmit membership verification information daily, so members should receive access to the discount within 24-48 hours of their membership payment being processed. For those members renewing late, their payment will be reinstated to their original renewal date and will not be required to wait an additional 30 days after their payment has been processed.

If a member has a problem redeeming a certificate, who should they contact?

Current Farm Bureau members can call the Farm Bureau member help desk at 1-800-698-3276 if they have any issues with downloading a certificate.